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| --- |
| **W}T K=T>ƒÉ y.¾.¾.T**  **Setema Limited PLC**  ካፒታል/Capital : ብር/Birr 20,325,000.00  Setema Bldg #204, Gurde Shola, P. O. Box 12882, Addis Ababa, Ethiopia  Tel: 011 647 8200; 0911 201343 Fax: 011 647 8208 E-mail : [setema@setemaltd.com](mailto:setema@setemaltd.com) website : setemalimited.com  TIN : 0000010163 VAT Reg. No. : 010934 |

**ቀን/Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ሰዓት/Time\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

ለሕክምና መሳሪያ የቴክኒካል አገልግሎት ጥያቄ/ Technical Services Request (TSR)

1. የህክምና ድርጅቱ ስም/Health Institution Name
2. አድራሻ/Address
3. የጠያቂው ስም/ Contact Name፡\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ስልክ/Tel: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ሀላፊነት/Responsibility፡\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. **መሳሪያው/Equipment:**

|  |  |  |
| --- | --- | --- |
| **4.1. BioMérieux’s** | **4.2.. Horiba Medical** |  |
| 🞏 Mini Vidas | 🞏 Micros 60 | 🞏 Pentra XLR |
| 🞏 Vidas PC | 🞏 Micros ES60 | 🞏 Pentra XL 80 |
| 🞏 Vitek 2C | 🞏 Pentra ES 60 | 🞏 Pentra 80 |
| 🞏 BactAlert | 🞏 Pentra 60 C | 🞏 Pentra DX 120 |
| 🞏 EasyQ | 🞏 Pentra 200 STD/ISE | 🞏 Pentra DX Nexus |
|  |  | 🞏 Pentra 400 STD/ISE |

|  |  |  |
| --- | --- | --- |
| **4.3.** **Sebia** | 🞏 Minicap Flex Piercing | 🞏 Capillaries Flex Piercing |
|  |  |  |
| **4.4.** **HemoCue** |  |  |
| 🞏 Hb 301 🞏 Hb 201 | 🞏 Glu 201  🞏 Glu RT | 🞏 WBC Diff 🞏 HbA1c |
|  |  |  |
| **4.5.** **Others** | 🞏 | 🞏 |

**4.6. የመሣሪያው ሴሪ.ቁጥር/ Serial Number Of Equipment:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**ችግሩ/complaint፡**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**ለሠተማ የተተወ**

**ለመምሪያው ተላለፈ፡** **ቀን ሰአት ፊርማ**

ቴክኒካል ሰርቪስ: **ቀን** \_\_\_\_\_\_\_\_\_\_ **ሰአት** \_\_\_\_\_\_\_\_ **ፊርማ**

መሳሪያዉን ያስተካከለ ባለሞየ ስም \_\_\_\_\_\_\_ \_\_\_

**ቀን** **ሰአት** \_\_\_\_\_\_\_\_\_\_ **ፊርማ**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

***ማሳሰቢያ፡* 1*. ደንበኛው እያንዳንዱን መረጃ በተመለከተው ቅደም ተከተል መጠየቅና መመለስ አለበት፡፡***

***2. ደንበኛው ካልመለሰ ወደ ሚቀጥለው ጥያቂ አይኪድም፡፡ደንበኛው መረጃውን ካልሰጠ አገልግሎቱን መስጠት እንደማይቻል በትህትና ይነገረዋል፡፡***

***ሥራው ክፍያ ሊያስከትል ይችላል፡፡***